



Information Package Digital Village Community Portal

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OVERVIEW

About Resident Interactive

Resident Interactive was founded in November 1999 with the goal of becoming the leading provider of advanced Community Portal and e-newsletter technology for residential single-family communities, multi-family developments, and small to medium-sized municipalities in the U.S. and abroad.

Community Portals Evolve

Prior to the founding of Resident Interactive in 1999, custom-built Community Portals and intranets were implemented in several new master-planned communities across the country. Resident Interactive reasoned that by applying a software development methodology to the creation of Community Portals, the Company could offer its customers several compelling benefits, including a more advanced Community Portal application, the ability to launch Community Portals in 30 days or less, ongoing software enhancements and upgrades, and superior technical support. With increasing emphasis being placed on tele-work, tele-medicine, distance learning and new online residence-oriented services, homeowners view the Internet as an indispensable information source and communication tool. The addition of a secure Community Portal enhances the value proposition for homeowners with an efficient, unified communication platform that aggregates ultra-local information and locally relevant service offerings. These capabilities combined with absolute ease-of-use have sparked demand for Community Portals across the country.

Digital Village "The Ultimate Amenity"

Resident Interactive's Digital Village community portal is a virtual representation of a neighborhood where residents can meet, form groups, make plans and connect with local businesses. Aside from a builder or developer's reputation, it is amenities that differentiate one neighborhood from another. But unlike other amenities that are becoming commodities, the Digital Village actually brings residents together so they get the most out of the community they've chosen.

The Welcoming Committee

Digital Village helps new residents connect immediately with their neighbors and simplifies the logistics of moving. Buyers can be a part of the community as soon as they turn on a computer. Digital Village also works on-the-go with Web enabled phones.

- Access home blueprints, documents and warranties
- Store important contact info and numbers
- Join a club
- Find a tennis partner or running buddy
- Plan/attend an event
- Register with a local doctor
- Hire a gardener
- Choose a salon
- Scan the classifieds
- Print coupons for local businesses
- Use Web-enabled phones to redeem coupons without printing

A Master Plan for Profit

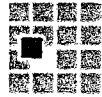
Digital Village is an affordable amenity. When added to mixed-use and master-planned communities, it is a draw for buyers and profitable for developers and homeowner associations. Some implementations have generated over \$100,000 in revenue within three years. Digital Village extends the communities brand into the social fabric of the community and the relationships with local businesses create an ongoing revenue stream. The more use Digital Village gets, the more revenue it generates.

Leading Developers Choose Resident Interactive

With a client list that includes East-West Partners, The Landmar Group, Ladera Ranch, Daniel Island, Country Club of the South, Crescent Communities, Brambleton Group, Biltmore Farms, Inc., and SMR Communities, Resident Interactive has become the recognized leader among Community Portal providers with over one thousand successful implementations around the world. Resident Interactive is an active member of The Urban Land Institute, The Seaside Institute, The National Association of Homebuilders, and the Community Associations Institute.



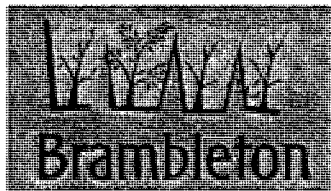
EAST WEST PARTNERS



LandMar



SCHROEDER • MANATEE • RANCH INC.



BRAMBLETON, VA



SUGARLOAF
COUNTRY CLUB

Summary Page

The Summary Page provides a point of entry to the Community Portal for both Guests and Registered Users. It serves the same purpose as the front page of a newspaper by providing summaries of news articles, upcoming events and new information posted to the site.

Customization

The Summary Page contains multiple sections that are organized into columns and rows. Each section includes a picture, a heading and dynamic content that appears below the heading. Links to more information appear underneath each section so that residents can drill down into more detail.

Each section on the summary page can be customized. The site administrator can upload a custom picture, change the header or change the content that appears below the header.



UPCOMING EVENTS

Today's Date: 09-18-06

- Tennis Tournament (08-24-06)
- Board Meeting (08-29-06)
- Pool Party at Clubhouse (08-30-06)

More Events >>



CLASSIFIEDS

- Dining Room Table + 4 Chairs (Posted: 06-03-06)
- Ping Golf Clubs (Posted: 06-03-06)
- 1994 BMW Convertible (Posted: 06-03-06)

More Classifieds



NEWS

- [Archived Newsletters](#)
- [Breaking News](#)
- [Community News](#)
- [Local News](#)



FEATURED ARTICLE

We've had a full winter season here in Spring Ranch. Larger neighborhoods may content themselves with one good holiday function. Here in Spring Ranch we had a veritable pentathlon of events (it is an Olympic year).



ONLINE FORMS

- Architectural Maintenance
- New Resident Registration Form
- Referral Form
- Violation Report

More Forms



Survey of the Day

What is the most important amenity?

- Swimming Pool
- Clubhouse
- Golf Course
- Digital Village

Dynamic Content

There are several types of dynamic content that can be placed in the various summary page sections. The list below illustrates a few dynamic examples.

Dynamic Content Types

- Upcoming Events from all or specific calendars
- Newly Posted Classified Ads
- Newly Posted Message Board Topics
- News Articles from the recent newsletter
- News Folders and Article Archives
- Featured Surveys, Groups, Merchants and Sponsors
- Online Forms, Directories and Documents
- Editable Content Placements and Content Rotations

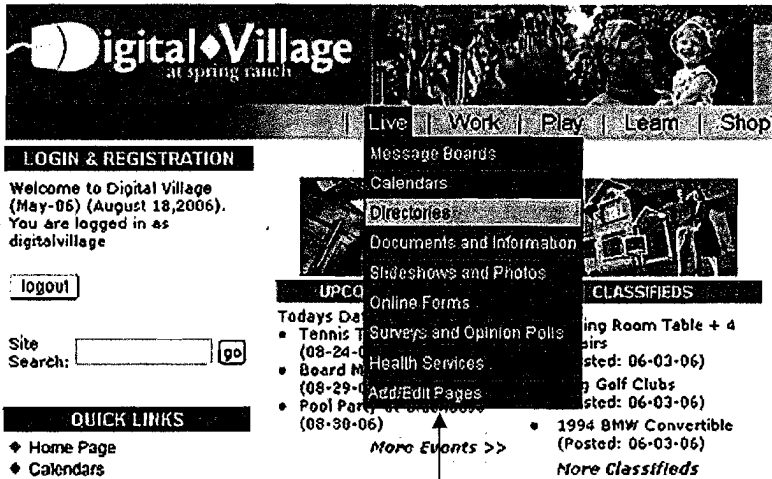
Login and Registration
 This section provides guests with the ability to login and register.

Site Search
 Site Search provides a simple keyword search capability that searches all areas within the portal.

Quick Links
 A quick links section provides access to the most common areas on the site. This can also include site maps and/or frequently asked questions.

Pulldown Menus
 Pulldown menus provide the primary form of navigation for the Community Portal. Menu headers can be tailored to reflect the primary groupings pertinent to a given community. Each pulldown menu can also contain nested menus to help organize large amounts of information.

Add/Edit Pages
 The add/edit pages link located at the bottom of each pulldown menu provides the ability to add/edit and remove content from the menu.




















Content Types

The screen to the right illustrates the various content types that can be added to the pulldown menus on the Digital Village. These content types include the following:

- Formatted Web Pages *
- External Links *
- Nested Pulldowns *
- Content Pages and Folders
- Directories
- Forms and Slideshows
- Message Boards
- Files and Documents
- Calendars and Surveys

* The standard edition only includes the first 3 content types.

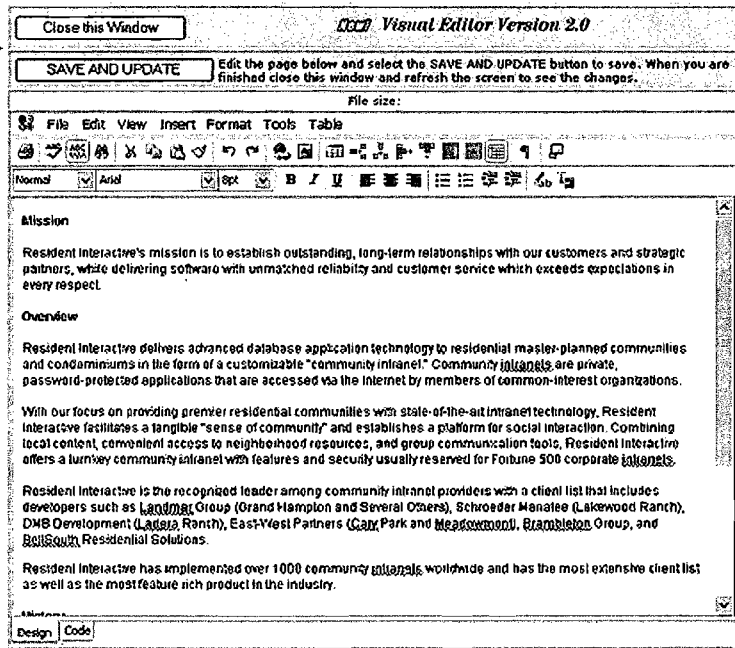
	Web Page Builder Create a page using the visual editor an online tool that resembles a word processor.		External Link Link to an external page or site.		Nested Pulldown Menu Create a nested pulldown menu.
	Content Pages Add multiple content pages. Content pages are organized in a list and built using the Visual Editor. <i>NEW!</i>		Content Folders Add Content Folders to store and organize large quantities of documents, web pages and information. <i>NEW!</i>		Data Links Add links to existing calendars, Directories etc.. (Applies only to Nested Pulldowns)
	Directory Create and link to a directory of names, numbers, addresses and web sites		Online Form Create and link to an online form.		Slideshow Create and link to a slideshow.
	Message Board Create and link to an online message board.		Uploaded Document Upload and link to a document.		Survey Create and link to a survey.
	Classifieds Create and link to classified ads.		Project Plan Create and link to an online project planning system.		Group Link to a group or merchant.
	Interactive Calendar Create and link to an interactive calendar with RSVP.		Multiple Pages This allows you to quickly add multiple web pages from a comma delimited list.		

Formatted Web Pages

The Web Page Builder, also known as the Visual Editor, provides the ability to easily add formatted web page content.

The Visual Editor provides a word processor like interface that allows non-technical users to type and edit content.

Windows based content such as word documents and spreadsheets can be copied into the Visual Editor. Existing web pages can be highlighted in the browser, copied and pasted into the Visual Editor. This makes it easy to migrate existing documents and web pages into the portal.



Close this Window

Visual Editor Version 2.0

SAVE AND UPDATE Edit the page below and select the SAVE AND UPDATE button to save. When you are finished close this window and refresh the screen to see the changes.

File size:

File Edit View Insert Format Tools Table

Normal Arial

Mission

Resident Interactive's mission is to establish outstanding, long-term relationships with our customers and strategic partners, while delivering software with unmatched reliability and customer service which exceeds expectations in every respect.

Overview

Resident Interactive delivers advanced database application technology to residential master-planned communities and condominiums in the form of a customizable "community intranet." Community intranets are private, password-protected applications that are accessed via the Internet by members of common-interest organizations.

With our focus on providing premier residential communities with state-of-the-art intranet technology, Resident Interactive facilitates a tangible "sense of community" and establishes a platform for social interaction. Combining local content, convenient access to neighborhood resources, and group communication tools, Resident Interactive offers a turnkey community intranet with features and security usually reserved for Fortune 500 corporate intranets.

Resident Interactive is the recognized leader among community intranet providers with a client list that includes developers such as Laguna Group (Orang Hampton and Several Others), Schroeder Menatee (Lakewood Ranch), DMB Development (Laguna Ranch), East-West Partners (Cay Park and Meadowood), Transitions Group, and Bolson Residential Solutions.

Resident Interactive has implemented over 1000 community intranets worldwide and has the most extensive client list as well as the most feature rich product in the industry.

Design Code

INTERACTIVE APPLICATIONS

Interactive Calendars

Event calendars provide a 30 day view as well as daily view of events planned within the community.

Multiple calendars can be created to help better organize events.

Event posting privileges are controlled by the site administrator. If the administrator decides to allow residents to post to a specific calendar, those events can go through an approval process before they are shown on the calendar.

Calendar >> Upcoming Events

Return Notify Add Event Print Month: September, 2006

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
					1	2
	3	4	5	6	7	8
	10					16
	17					23
	24	25	26	27	28 Board Meeting	29
						30

The first 3 events are shown on the 30-day view. If more than 3 events are added for a given day, a "more..." link provides access to all of the day's events.

Select the event or the date for more detail.

Recurring Events

Events can be setup as recurring events using this tab.

Visual Editor

The Visual Editor can be used to format the event description page.

Online Payments

Online payment and ticket sales for the event can be setup using the payments tab.

Event RSVP

The RSVP tab provides a form to fill in all of the information regarding the specific function.

Edit Event | **RSVP Set Up** | Recurring | Copy | Picture | Visual Editor | Payments

Return Board Meeting (RSVP Set Up)

RSVP Basics

RSVP:

RSVP Deadline: (MM/DD/YY)

Type a message that will be displayed to people who reply after the deadline (optional).

Limit Attendance

Event size limitations can be managed online, including an availability countdown for remaining headcount.

Limit Attendance:

If Limited, enter the maximum # of attendees

Maximum # Attendees =

Adults/Children:

Organizer Name: (optional)

Organizer Email(s): (optional)

Publish RSVP List:

RSVP List

The RSVP list can be published or hidden from attendees.

Save

INTERACTIVE APPLICATIONS

Online Reservations
 The Online Reservations system provides the ability to setup an unlimited number of places, rooms or objects that can be reserved by residents.

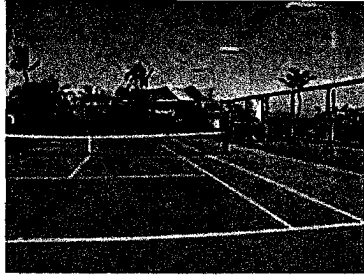

Online Tee Times
 The system can be used to reserve tee-time for golf courses. The setup process provides the flexibility to support any tee-time increments e.g. 6 minute, 8 minute or 15 minute intervals.

Time Slots
 Each reservation item can have unique time slots that apply to the item that is being reserved. In the example to the right, the Tennis Court has 4 time slots in 1 hour increments.

Reservations
Return
Reservations

Reservation

Tennis Court A
 Tennis Courts can be reserved in one hour slots from 8 am in the morning to 11:00 pm at night. Reservations are booked on a first come first serve basis for registered users.

Reservation Details
Return
Reservation Details

Reservations for Tennis Court A

Tennis Courts can be reserved in one hour slots from 8 am in the morning to 11:00 pm at night. Reservations are booked on a first come first serve basis for registered users.
 * Calendar text will display in this day's box on the 30 day calendar.

Calendar Text:

Save

Description	Status
<input type="button" value="Book Time Slot(s)"/>	
8-9 am	ALTA Tournament <input type="button" value="🗑"/>
9-10 am	ALTA Tournament <input type="button" value="🗑"/>
10-11 am	Available
11-12 pm	Available

INTERACTIVE APPLICATIONS

Online Forms

Online Forms can be created to replace paper-based forms. Online forms have a number of advantages over paper-based forms. Form submissions can be routed to emails automatically. Optionally, a workflow process can follow the submission of form. This provides each submission or request with an online audit trail that can include notes and file attachments.

Category >> Maintenance Requests

Return Add Form Submissions Maintenance Requests

Form Description	Status	
Architectural Maintenance	Posted	Edit
New Resident Registration Form	Posted	Edit
Referral Form	Posted	Edit
Violation Report	Posted	Edit

Runtime View

Online forms consist of fields which are organized in rows. Fields can also be positioned next to each other. Different field types and parameters provide precise control over the layout and functionality of the form.

Paint Modification Request Information

Please fill in all required fields which are denoted by the red asterisk.

Work Telephone:

*Village: *Neighborhood: *Lot No:

*Date of Request: *Estimated Completion Date:

*Architectural Style: *Roof Color: *Driveway Color:

*Left Neighbor's Color: *Right Neighbor's Color: *Neighbor Across Street:

Please Review the Country Club Paint Palette before Submitting

Existing Colors

*Body Color: *Trim Color: *Door/Shutter Color:

Requested Colors

*Body Color: *Trim Color: *Door/Shutter Color:

Color Samples may be Required

For Committee Use Only

Form Builder

The Form Builder allows site and group administrators to create highly customized form layouts. Each field has a description, field type, validation method, position and size. The illustration to the right shows the field definitions for the form shown above.

Actions:

Approved

Approved with Conditions

Denied

[Click Here](#) to re-sort the fields. Its important that the sort fields are sequential starting with the number 1.

Sort	Field Description	Field Type	Validation	Position	Size	Settings
1	User Informa	User Info	Required	Standard		Save Settings
2	New Field	Header	Required	Standard		Save Settings
3	New Field	Header	Required	Standard		Save Settings
4	Work Telephc	Input Field	Optional	Standard	15	Save Settings
5	Village	Input Field	Required	Left	20	Save Settings
6	Neighborhood	Input Field	Required	Middle	20	Save Settings
7	Lot No	Input Field	Required	Right	20	Save Settings
8	Date of Requ	Input Field	Required	Left	20	Save Settings
9	Estimated Co	Input Field	Required	Right	20	Save Settings
10	Architectural	Pulldown Menu	Required	Left	20	Save Settings
11	Roof Color	Input Field	Required	Middle	20	Save Settings
12	Driveway Col	Input Field	Required	Right	20	Save Settings
13	Left Neighbor	Input Field	Required	Left	20	Save Settings
14	Right Neighbc	Input Field	Required	Middle	20	Save Settings

Field Positions

Field positions provide the ability to position forms next to each other on the same row. Note the various field positions and how they effect the layout in the sample form shown above.

Online Surveys

Surveys can be used to tally opinions or official votes on governance matters within the community. Once a resident responds to a question, it is removed from the screen preventing individuals from voting more than once.

Survey >> Surveys

[Return](#) [Notify](#) [Results](#) [New Question](#)

Surveys



Note: You can respond only once to each of the questions below.

639) What is the most important amenity? [Edit](#) [Delete](#)

- Swimming Pool
 Golf Course
 Clubhouse
 Digital Village

[Save Results](#)

Survey Responses

As residents respond to survey questions, real time results can be viewed in charts. Response rates are automatically calculated based on the number of users registered in the system.

[Response Chart](#) [Response List](#)

[Return](#)

Response Chart

Response	Count	% of Total	Chart
Swimming Pool	1	50%	
Clubhouse	0	0%	
Golf Course	0	0%	
Digital Village	1	50%	

Question: What is the most important amenity?
Total Responses 2 out of 3 = 66.7% Response Rate

Online Classifieds

Residents can post classified ads into various categories defined by the site administrator. The security can be setup so that all ads require approval by site administrators before they are posted to the site. Site administrators receive email notices each time a new approval item appears in the approval queue.

[Main Menu](#) [Edit Categories](#)

Main Menu

Online Classifieds

Select a Category



Post your classified ads into the various categories to the right.

- Categories you can contribute to
- Contributions require approval
- Categories you can view
- Categories that are not viewable

- My Classifieds
* Allows you to view/edit classifieds you submitted.
- Automobiles (1 Record)
- Books (1 Record)
- Furniture (1 Record)
- Job Postings
- Misc
- Video Games
- Work Wanted
- [Add/Edit Categories Settings](#)

Posts Since Last Visit

To be updated regarding the latest postings, residents can view topics and replies that have been posted since their last visit. Each resident can also view a consolidated list of their posts and replies.

Enhanced Message Boards

- Identifies the forums you

Last visit: Current date/time: September 07, 2006 05:22:44 AM

[Posts since last visit](#) [View your posts](#) [Add Moderators](#) [Add/Edit Forums](#) [Settings](#)

Forum	Topics	Replies	Last Reply
Community Topics	0	0	
General Topics Last topic posted on: July 10, 2006	1	0	
Local Topics Last topic posted on: July 10, 2006	0	0	
Lost Items and Pets Last topic posted on: June 08, 2006	1	0	
Sports Last topic posted on: June 08, 2006	0	0	

Moderators

Moderators control each forum and can remove inappropriate topics or replies.

Message Forums

Topics and messages are organized into forums. Within each forum, topics can be posted by residents, other residents can then reply to each topic.

[Edit Topic](#)

[Return](#)

[Edit Topic](#)

Subject

Missing Black Lab

Forum:

General Topics

Emoticons



Message Body

Visual Editor

My Black Lab is missing. if any one sees him please contact me at 770-555-1212.

Optional Fields

Email Address

Website Link

e.g. www.abc.com

..... PREVIEW

Topic and Reply Forms

The topic and reply forms provide the ability to either format a message using the Visual Editor or reply in plain text. Optionally, emoticons, an email address and/or web address can be attached to the topic.

Topic Subscriptions

Residents can subscribe to individual topics or forums. Forum subscriptions generate detailed emails each time new topics or replies are posted to the forum, whereas Topic subscriptions only generate emails if someone replies to the topic.

The generated emails are encoded with links that provide residents with the ability to add replies to the topic directly from the email.

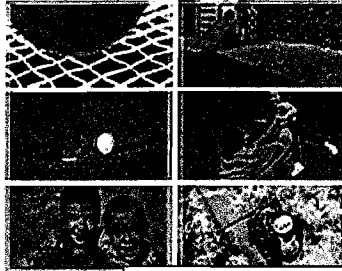
[New Reply](#) [Subscribe](#) to this topic.

Author	Original Topic
John Member	Edit Topic Delete Topic
Posted on: 08-JUN-06 02:39:33 AM	My Cat Fluffy is Lost He is white with a black tail.
Author	Replies

Group Categories

Groups are mini-portals that are organized into various categories. Groups facilitate communication and information exchange between residents in the community that have common interests. Groups can also be used to facilitate communications for community governance, project management and educational initiatives.

Groups



Residents can easily join public groups by selecting the "Join Group" button. Groups can be setup to require a password to join.

Select a Group Category

- 1 [Arts and Leisure](#) (3 Groups)
- 1 [Governance](#) (1 Group)
- 1 [Project Oriented Groups](#) (1 Group)
- 1 [Schools and Education](#) (1 Group)
- 1 [Social Groups and Clubs](#) (4 Groups)

Groups and Clubs Administration
[Add/Edit Group Categories](#) [Edit Settings](#)
[Add multiple Groups using templates](#)

Group Home Page

Each Group home page contains basic information about the group that can include a picture, information about the group and contact details.

Gourmet Club

[Return](#) [Join Group](#) [Edit](#)

[Main Menu](#)

Gourmet Club



The "Gourmet Club" was created to facilitate interaction between residents interested in visiting different restaurants, wine tastings and other similar events. Our club meets every tuesday of the week for dinner parties at various restaurants.

Menu Options

- [Member List](#)
- [Calendar](#)
View the Calendar for this Group
- [Message Boards](#)
Post to the Group Message Board
- [Documents](#)
Download Documents and Files
- [Slideshows](#)
View Slide Shows and Pictures
- [Manage News Articles](#)
Manage and Edit News Articles
- [Activity Reports](#)
Activity Reports and Statistics.
- [Remove this Group](#)

Group Applications

Each group has various applications that can be activated. These applications include calendars, message boards, document archives, forms and slideshows.

Contact Information

Contact: John Doe
 Phone: 770-555-1212
 Email:

News

Upcoming Events

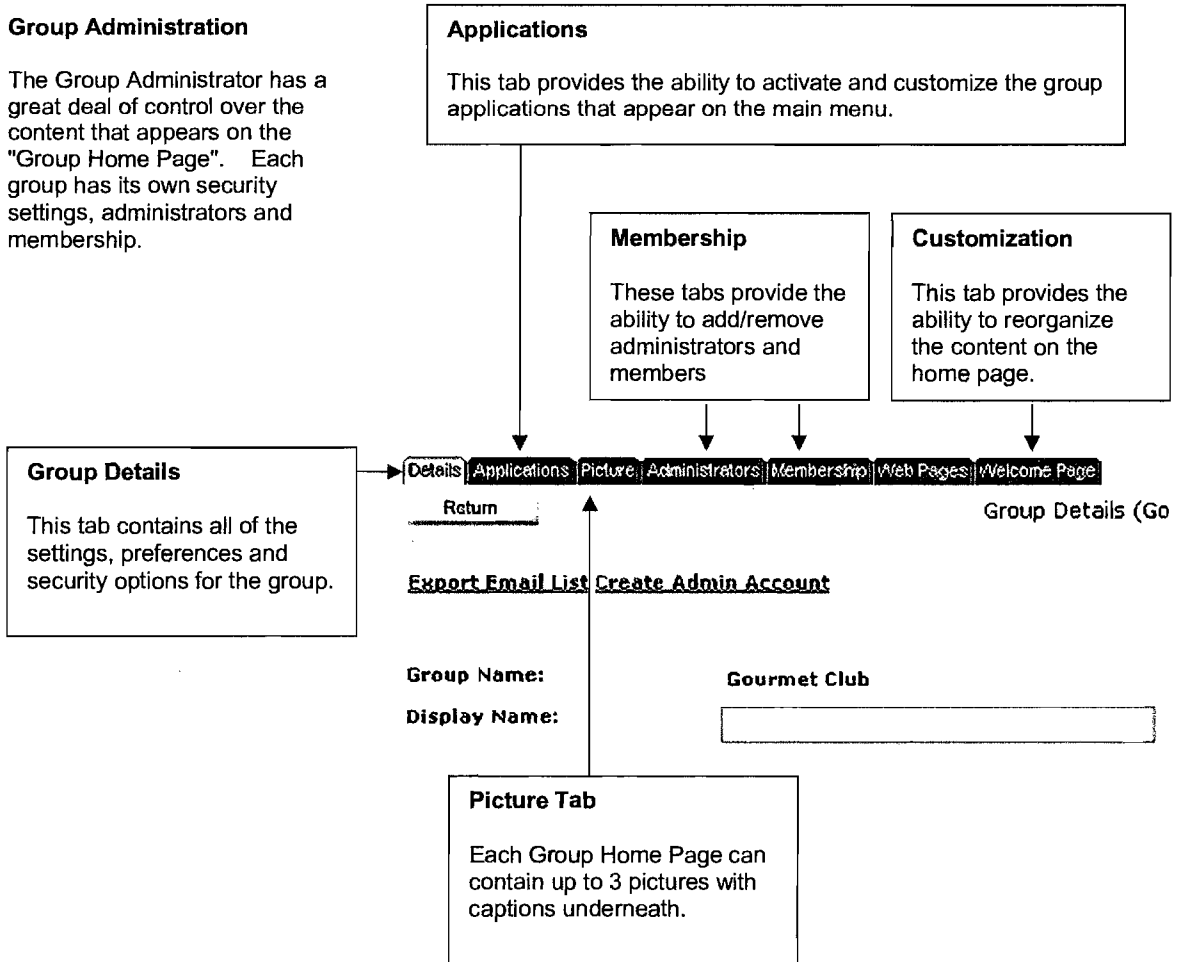
Today's Date: 09-07-06
 • [Gourmet Club Meeting at Chops Steakhouse \(09-12-06\)](#)

Upcoming Events

Upcoming events from the group calendar are displayed on the Group Home Page.

Group Administration

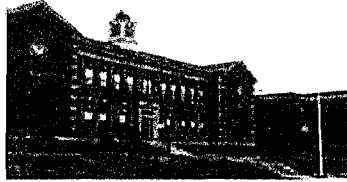
The Group Administrator has a great deal of control over the content that appears on the "Group Home Page". Each group has its own security settings, administrators and membership.



Educational Portal
Groups can be setup for various educational institutions near the community.

Collaboration
Teachers, students and parents can collaborate and post information to help support classes and homework assignments.

Spring Ranch Junior High



Spring Ranch High School's group is a mini-intranet within the Spring Ranch Digital Village. The online content library can be used to post class schedules, homework assignments and other information that can help teachers, students and parents communicate with each other.

View Folder Settings Security

Menu Options

- Member List**
- Calendar**
View the Calendar for this Group
- Message Boards**
Post to the Group Message Board
- Documents**
Download Documents and Files
- Slideshow**
View Slide Shows and Pictures
- Online Content Library**
- Manage News Articles**
Manage and Edit News Articles

Spring Ranch Junior High Main Menu

Return	Add Folder	Add Content	Copy Content	Upload Files
ACT and SAT Testing Information (0 Items)	Edit			
Class Schedules (0 Items)	Edit			
College Preparation (0 Items)	Edit			
Homework Assignments (3 Items)	Edit			
Sports Schedules and Information (0 Items)	Edit			

View Folder Edit Folder Folder Security Folder Icon

Security Settings: Homework Assignments

Return	Add Privileges		
View		Internal	Save
Update		John Admin	Save
Update		Dennis Papelais	Save

Content Folders
Content folders provide teachers with the ability to post assignments and information relative to each class.

View and Update Privileges
Each content folder has view and update privileges that restrict the content that is contained within the folder.

Merchant Village

The Merchant Village was designed to facilitate interaction between local businesses and service providers and residents.

Advertising and Sponsorship fees from Merchant Village clients can offset the annual fees associated with hosting the Digital Village portal.

Positive ROI

Merchant Village implementations have generated an average of \$20 per home/per year. This helps create a positive ROI for most Digital Village implementations that have over 500+ homes.

Show all Coupons / Offers *View*

Featured Offer

SMR Garden Center



SMR Farms

Cattle • Turf • Trees • Landscape • Citrus

10% Discount - Lakewood Ranch Residents

Lakewood Ranch Residents will be eligible for a 10% discount on regular priced retail trees with this coupon

[Print this coupon](#)
Add this to my Clippings Page

Categories

- Merchant-Advertising Info**
③ (2 Listings)
- ③ **Main Street** (11 Listings)
- ③ **NEWEST Merchants** (10 Listings)
- ③ **Accommodations** (3 Listings)
- ③ **Accountants** (1 Listings)
- ③ **Artists** (3 Listings)
- ③ **Attorneys** (1 Listings)
- ③ **Automotive** (1 Listings)
- ③ **Baby Specialty** (4 Listings)
- ③ **Book Stores** (2 Listings)
- ③ **Business Solutions** (11 Listings)
- ③ **Caregiver - Companion** (1 Listings)
- ③ **Catering and Specialty Foods** (2 Listings)

Featured Offers

Featured offers appear in a rotation on the main menu.

Merchant Village Categories

Businesses and Service Providers are organized into categories.

Coupons & Offers Page

A popular feature that the residents use frequently, is the Coupons and Offers page.

This page consolidates all coupons and special offers into categories making it easy to find and clip the coupons.

Accommodations

- ④ **Comfort Suites - Special Rate 15% OFF for Lakewood Ranch Residents**
LWR residents are eligible for a 15% discount off our regular rates, anytime, during your entire stay. Just call and ask for rate code: LWR Good for YOUR visiting relatives, friends and business partners. Rate is based on space availability and cannot be used in conjunction with any other specials.
- ④ **Fairfield Inn and Suites - 10% Room Discount for Lakewood Ranch Residents**
10% discount off rack rate for any type room for Lakewood Ranch Residents and their families.

Accountants

- ④ **Kerkering Barberio and Co PA CPAs - KERKERING, BARBERIO & CO., CPA**
DOWNTOWN CONNECTIONS. EAST COUNTY CONVENIENCE. We are the only Full-Service Accounting Firm Serving East Sarasota/Manatee Counties. Stop By and visit us Today for a free consultation.

Artists

- ④ **A Splash Art and Design - * Established 1991**
Free Estimates
- ④ **A Splash Art and Design - "Personalized Murals"**
Add your child's name for free.
- ④ **Robin Bowman Designs - 10% off Limited Edition Prints**
Offer good on purchase of ONE limited edition print.
- ④ **Collans Art - Free Card**
Free card with the purchase of any 8x10 or larger collage.

Attorneys

- ④ **David H. Rosenberg PL - FREE CONSULTATION**
Have a legal problem? Make an appointment with us and we'll provide you with a free 1/2 hour consult.

Automotive

- ④ **Tires Plus - \$25.00 OFF**
A Set of 4 Tires at regular price

Business Mini-Portals

Each business and service provider in the Merchant Village has full control over their "mini-portals".

Restricted Views

Businesses have restricted access to the Community Portal so that they can manage their mini-portal. With a restricted view they are not allowed to view resident directories and alerts.

Applications

The applications available for merchant village groups include an online store, coupons and takeout menus. Standard applications such as calendars, message boards, forms and slideshows are available as well. Each application can be renamed and the icons can be replaced with custom images.

Health and Beauty Salon



News

Add/Edit Section

Menu Options

-  **Calendar**
View the Calendar for this Group
-  **Offers**
Special Offers and Coupons
-  **On-line Store**
Visit our online store
-  **Surveys**
Respond to our Surveys and Polls
-  **Manage News Articles**
Manage and Edit News Articles
-  **Activity Reports**
Activity Reports and Statistics.
-  **Remove this Group**

Upcoming Events

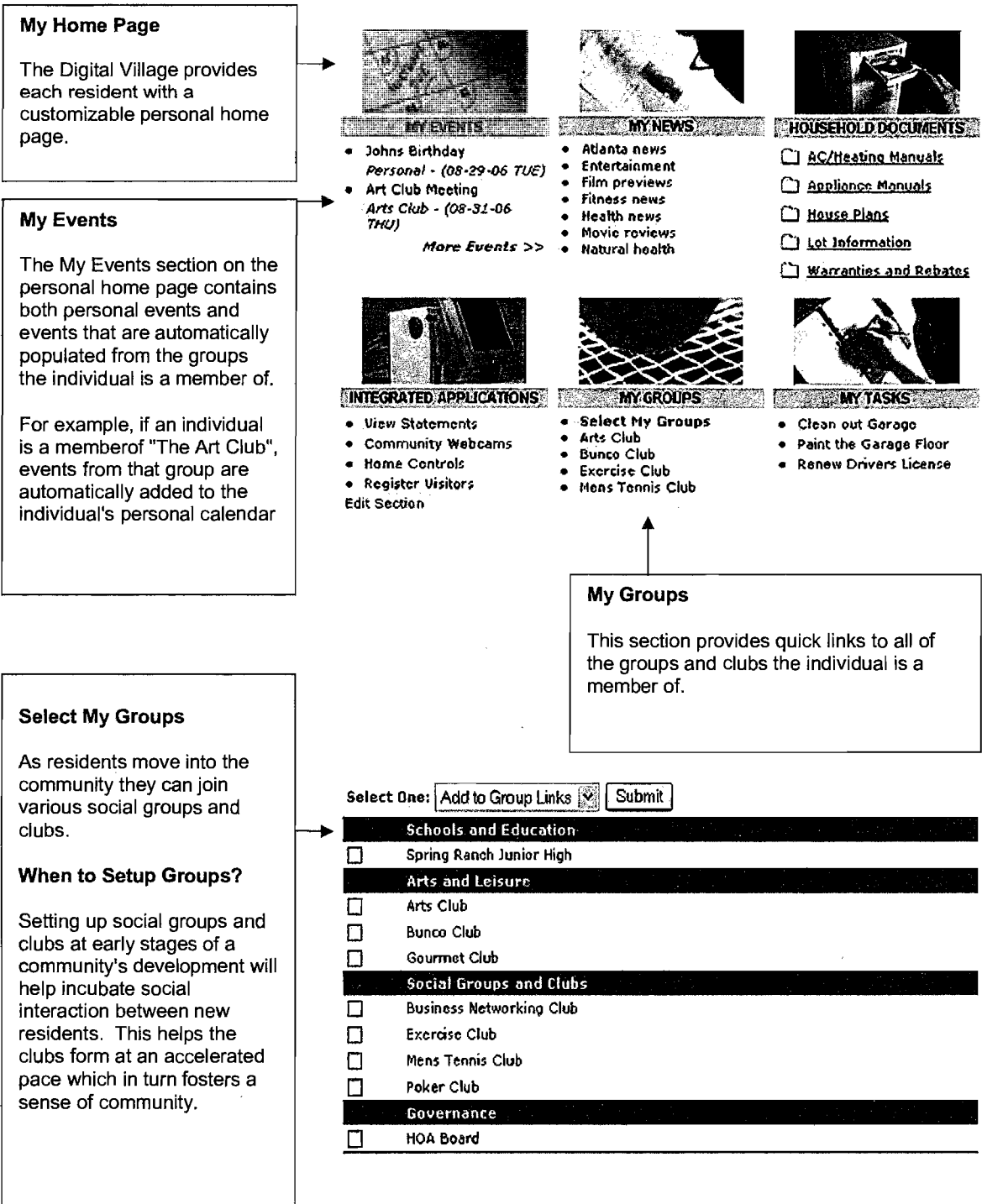
Today's Date: 09-07-06

No Upcoming Events

Information

eNewsletter System

The eNewsletter System can be activated for select business portals. This allows those businesses to broadcast professional HTML emails to email lists that they load into the system. eNewsletter email credits are pre-purchased in bundles of 5000 for 10 cents each.









My Home Page
 The Digital Village provides each resident with a customizable personal home page.

My Events
 The My Events section on the personal home page contains both personal events and events that are automatically populated from the groups the individual is a member of.

 For example, if an individual is a member of "The Art Club", events from that group are automatically added to the individual's personal calendar

Select My Groups
 As residents move into the community they can join various social groups and clubs.

When to Setup Groups?
 Setting up social groups and clubs at early stages of a community's development will help incubate social interaction between new residents. This helps the clubs form at an accelerated pace which in turn fosters a sense of community.

 MY EVENTS <ul style="list-style-type: none"> Johns Birthday <i>Personal - (08-29-06 TUE)</i> Art Club Meeting <i>Arts Club - (08-31-06 THU)</i> <p style="text-align: center;"><i>More Events >></i></p>	 MY NEWS <ul style="list-style-type: none"> Atlanta news Entertainment Film previews Fitness news Health news Movie reviews Natural health 	 HOUSEHOLD DOCUMENTS <ul style="list-style-type: none"> <input type="checkbox"/> AC/Heating Manuals <input type="checkbox"/> Appliance Manuals <input type="checkbox"/> House Plans <input type="checkbox"/> Lot Information <input type="checkbox"/> Warranties and Rebates
 INTEGRATED APPLICATIONS <ul style="list-style-type: none"> View Statements Community Webcams Home Controls Register Visitors <p>Edit Section</p>	 MY GROUPS <ul style="list-style-type: none"> Select My Groups Arts Club Bunco Club Exercise Club Mens Tennis Club 	 MY TASKS <ul style="list-style-type: none"> Clean out Garage Paint the Garage Floor Renew Drivers License

My Groups
 This section provides quick links to all of the groups and clubs the individual is a member of.

Select One:

Schools and Education
<input type="checkbox"/> Spring Ranch Junior High
Arts and Leisure
<input type="checkbox"/> Arts Club
<input type="checkbox"/> Bunco Club
<input type="checkbox"/> Gourmet Club
Social Groups and Clubs
<input type="checkbox"/> Business Networking Club
<input type="checkbox"/> Exercise Club
<input type="checkbox"/> Mens Tennis Club
<input type="checkbox"/> Poker Club
Governance
<input type="checkbox"/> HOA Board

Household Documents

The Household Documents area provides the ability to archive and store all of the documents and information that is applicable to each home.

Content folders are utilized to store and manage information and documents for each household portal in a secure fashion.

Residents can be added as content contributors to their household portal allowing them to post new information and documents as they purchase new appliances.

View Folder | Edit Folder

John Admin >> Current Folder >> Appliance Manuals

Return	Add Folder	Add Content	Copy Content	Upload Files	Delete
	Amana Refrigerator Installation Manual 04-JUN-06				Edit
	Amana Refrigerator User Manual 04-JUN-06				Edit
	Maytag Neptune Driuer Installation Guide 04-JUN-06				Edit
	Maytag Neptune Driuer User Manual 04-JUN-06				Edit

The screenshot shows a household portal interface. On the left, there is a photo of a kitchen with a refrigerator. On the right, there is a detailed architectural blueprint of a kitchen layout. Below the photo, there is a small text block in French: "Le responsable de la mise en service, y compris le système de chauffage et le système d'aération, est responsable de la responsabilité et de la responsabilité de la mise en service de la machine à café." An arrow points from the text box below to the blueprint area.

The Household Portal can include blueprints, lot information, appliance manuals, warranty information and service manuals

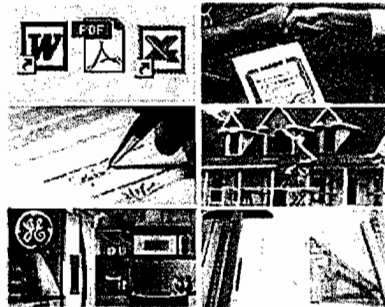
Content Deployment

The "Content Deployment" system provides site administrators with a centralized method for deploying content to individual Household Portals.

Since many homes have similar appliances and documentation, master copies can be uploaded into the Content Library and linked at the Household level.

This prevents the developer from having to upload the same document multiple times.

Content Deployment


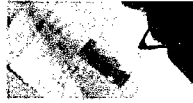






Menu Selections

- Customization and Setup
- Content Library
- User Content Groups

Syndicated News Feeds

The "My News" section contains syndicated news feeds on topics selected by each resident based on their specific interests.

 <p>MY EVENTS</p> <ul style="list-style-type: none"> • Johns Birthday <i>Personal - (08-29-06 TUE)</i> • Art Club Meeting <i>Arts Club - (08-31-06 THU)</i> <p>More Events >></p>	 <p>MY NEWS</p> <ul style="list-style-type: none"> • Atlanta news • Entertainment • Film previews • Fitness news • Health news • Movie reviews • Natural health 	 <p>HOUSEHOLD DOCUMENTS</p> <ul style="list-style-type: none"> <input type="checkbox"/> AC/Heating Manuals <input type="checkbox"/> Appliances Manuals <input type="checkbox"/> House Plans <input type="checkbox"/> Lot Information <input type="checkbox"/> Warranties and Rebates
 <p>INTEGRATED APPLICATIONS</p> <ul style="list-style-type: none"> • View Statements • Community Webcams • Home Controls • Register Visitors <p>Edit Section</p>	 <p>MY GROUPS</p> <ul style="list-style-type: none"> • Select My Groups • Arts Club • Bunco Club • Exercise Club • Mens Tennis Club 	 <p>MY TASKS</p> <ul style="list-style-type: none"> • Clean out Garage • Paint the Garage Floor • Renew Drivers License

3rd Party Integration

This section can contain integration to 3rd party applications such as home controls, online statements and visitor gate systems.

My Tasks

This section provides personalized project and task management.

Customizing My News

Residents can customize their My News section by selecting from hundreds of news topics.

Customize My News

[Return](#)

[Customize My News](#)

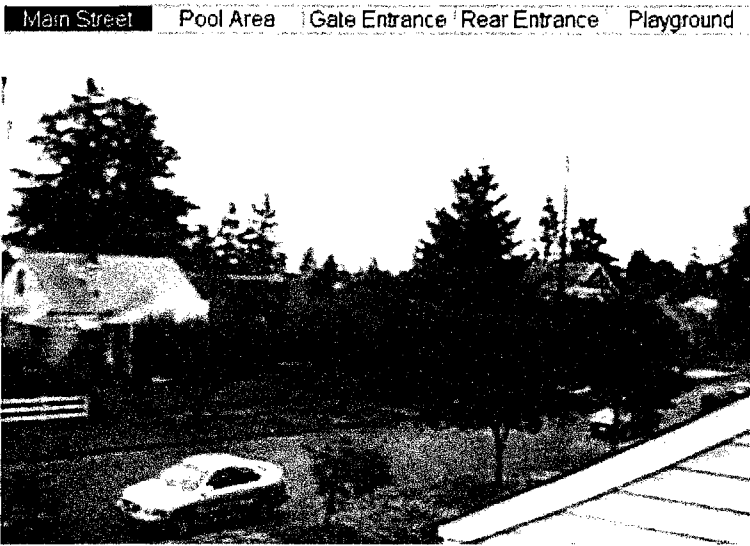
Select up to 20 Categories, then click the "Save" button at the bottom of the third column below.

Local News Feeds	Consumer	General
<input checked="" type="checkbox"/> Atlanta news (1)	<input type="checkbox"/> Book reviews	<input type="checkbox"/> Arts and culture
<input type="checkbox"/> Bay Area	<input type="checkbox"/> Cool sites	<input type="checkbox"/> Black interest
<input type="checkbox"/> Boston news	<input checked="" type="checkbox"/> Entertainment (2)	<input type="checkbox"/> Business features
<input type="checkbox"/> Chicago news	<input checked="" type="checkbox"/> Film previews (3)	<input type="checkbox"/> Cancer news
<input type="checkbox"/> Cleveland-Akron news	<input checked="" type="checkbox"/> Fitness news (4)	<input type="checkbox"/> Charities news
<input type="checkbox"/> Dallas-Fort Worth	<input type="checkbox"/> Food and drink	<input type="checkbox"/> Crime and punishment
<input type="checkbox"/> DC area news	<input type="checkbox"/> Gossip	<input type="checkbox"/> Economics news
<input type="checkbox"/> Denver-Boulder news	<input checked="" type="checkbox"/> Health news (5)	<input type="checkbox"/> Entrepreneur news
<input type="checkbox"/> Detroit news	<input type="checkbox"/> Home and garden	<input type="checkbox"/> Environment news
<input type="checkbox"/> Houston news	<input type="checkbox"/> Jokes	<input type="checkbox"/> Foreign policy
<input type="checkbox"/> LA news	<input checked="" type="checkbox"/> Movie reviews (6)	<input type="checkbox"/> Genetics news
<input type="checkbox"/> Miami-Fort Lauderdale	<input type="checkbox"/> MP3 news	<input type="checkbox"/> Human resources
<input type="checkbox"/> Minneapolis-St Paul	<input type="checkbox"/> Mutual funds	<input type="checkbox"/> International relations
<input type="checkbox"/> New York City news	<input checked="" type="checkbox"/> Natural health (7)	<input type="checkbox"/> IP and patents

Community Webcams

Community Webcams

The Community Portal can be integrated with Community Webcams. This provides a centralized location for IP based webcams that are installed in the community.



Online Statements

The Community Portal can be integrated with 3rd party back office accounting systems. Once the integration is complete residents can view their statements online.

Online Statement

Period Ending Date: 30.MAY.06

Name: John Doe

Account #: 28928919

Date	Trans ID	Description	Charge	Payment	Balance
01-MAY-06		Beginning Balance			\$200.00
09-MAY-06	28929	Dinner at Clubhouse	\$39.95		\$239.95
15-MAY-06	52991	Golf 18 Holes + Cart	\$70.00		\$309.95
22-MAY-06	90091	Payment Received		\$309.95	\$0

Online Dues Payment

The Community Portal can also be integrated with PayPal or other 3rd party credit card processing systems to allow residents to pay their dues online.

Main Menu

- Summary
- Pay your Dues
- Reservations
- Pool Booklet
- Membership Wait List
- My Profile
- Forms
- FAQs
- Calendars
- Administration

Get Adobe Reader

We accept Visa, Master Card, Discover, and American Express.


Existing Member: A Member - Neighborhood Resident with full privileges
\$850

Existing Member: B Member - Neighborhood Resident with club use but no swim or tennis privileges
\$250

CONTENT MANAGEMENT

News Folders

News articles are organized into folders that appear on the summary page. If a folder contains new information, text can appear underneath the folder to indicate that new articles exist in the folder.




UPCOMING EVENTS

Today's Date: 08-18-06

- Tennis Tournament (08-24-06)
- Board Meeting (08-29-06)
- Pool Party at Clubhouse (08-30-06)


[More Events >>](#)



CLASSIFIEDS


- Dining Room Table + 4 Chairs (Posted: 06-03-06)
- Ping Golf Clubs (Posted: 06-03-06)
- 1994 BMW Convertible (Posted: 06-03-06)

[More Classifieds](#)




NEWS

- [Archived Newsletters](#)
- [Breaking News](#)
- [Community News](#)
- [Local News](#)



FEATURED ARTICLE


We've had a full winter season here in Spring Ranch. Larger neighborhoods may contest themselves with one good holiday function. Here in Spring Ranch we had a veritable perturbation of events (it is an Olympic year).



ONLINE FORMS

- Architectural Maintenance
- New Resident Registration Form
- Referral Form
- Violation Report

[More Forms](#)



Survey of the Day

What is the most important amenity?





- Swimming Pool
- Clubhouse
- Golf Course
- Digital Village

Managing News Folders

Since content folders are used consistently throughout the Community Portal to manage different types of information, the learning curve to manage news articles is simplified for new administrators.











[View Folder](#) [Edit Folder](#)

CMS Content >> Current Folder >> Front Page News

Return	Add Folder	Add Content	Copy Content	Upload Files	Delete
<input type="checkbox"/>	Archived Newsletters (0 Items)				Edit 
<input type="checkbox"/>	Breaking News (5 Items)				Edit 
<input type="checkbox"/>	Community News (6 Items)				Edit 
<input type="checkbox"/>	Local News (0 Items)				Edit 

[View Folder](#) [Edit Folder](#)

CMS Content >> Current Folder >> Breaking News

Return	Add Folder	Add Content	Copy Content	Upload Files	Delete
	Commonwealth Builders to launch Village at Tinker Creek Community Intranet				Edit 
	Community intranet sites allows neighbors to communicate and stay informed				Edit 
	Digital Neighborhood				Edit 
	Lakewood Ranch Turns into Digital Village				Edit 
	Virginia builder deploys Web-based system that manages everyday tasks in the home.				Edit 

Article Summaries

Once a resident selects a folder, articles are displayed with a title, a picture and an article summary. This provides residents with a quick summary of each article and the ability to drill down into the full article.

CONTENT MANAGEMENT

Online Documents

Content Folders are used to organize and archive documents.


Large documents, such as HOA Bylaws and CC&R's, can be broken down in chapter sub-headings for easy identification and retrieval.

[View Folder](#) [Settings](#) [Security](#)

[Documents Main Menu](#)

[Add Folder](#) [Add Content](#) [Copy Content](#) [Upload Files](#)


[Downloads](#)
(0 Items)


[HOA Documents](#)
(1 Items)


[Maintenance Forms](#)
(0 Items)

Online Directories

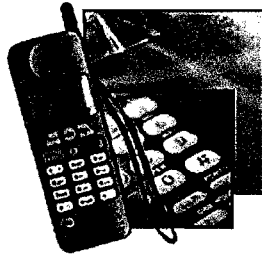
Online directories can be populated during the resident registration process as residents opt-in to be listed or they can be batch loaded.

The residents directory and other directories can be setup so that they are viewable only by other registered users.

[Main Menu](#) [Edit Categories](#)

[Main Menu](#)

Directory Listings



Directory Listings include phone numbers, e-mails and web addresses. Listings are organized by categories

Search or Select a Category

Search:

- 📞 Residents (1 Record)
- 📞 Board of Directors
- 📞 Emergency (2 Records)
- 📞 Property Management
- 📞 Service Providers
- 📞 Utilities

[Add/Edit Categories Settings](#)

- 📞 Directories you can contribute to
- 📞 Contributions require approval
- 📞 Directories you can view
- 🔒 Directories that are not viewable

GOVERNANCE

Governance Groups

Many larger communities have multiple sub-associations for each neighborhood. A group can be setup for each of these sub-associations. The registration process can be tailored so that residents are prompted for the neighborhood in which they live. Based on their response the registration program can add them as members to related association groups.

Group Description	Type
Country Club Ashland-Twin Hills	Private
Country Club Augusta - Oakmont	Private
Country Club Belmont - Keswick	Private
Country Club Blytheheld - Mootclair	Private
Country Club Canterbury - Laurel Valley	Private
Country Club Kingsmill - Legend's Walk	Private
Country Club Palmer's Creek - Teal Creek	Private
Country Club Boca Grove	Private
Country Club Brier Creek	Private
Country Club Edenmore	Private
Country Club Gleneagles	Private
Country Club Greystone	Private


HOA Board Home Page

Each HOA and sub-association can have its group as well. This provides the board with their own private and secure calendar of events, message boards, news, surveys, documents, directories and more.

HOA Board
Main Menu

Return
Join Group
Edit

HOA Board



News

[Add/Edit Section](#)

Menu Options

- Member List**
- Calendar**
View the Calendar for this Group
- Message Boards**
Post to the Group Message Board
- Surveys**
Respond to our Surveys and Polls
- Documents**
Download Documents and Files
- Directories**
Phone Numbers, Emails and Links
- Slideshows**
View Slide Shows and Pictures
- Forms**
Forms, Requests and Comments
- Projects**
Project tasks and milestones
- Meeting Agendas**
Archive of Agendas and Minutes
- Manage News Articles**
Manage and Edit News Articles

Meeting Agendas

The Meeting Agendas application was specifically designed to facilitate the assembly of a board package for each meeting. Each Board Package contains agenda items. Multiple board members can contribute content, notes, reports and document attachments to each agenda item. This provides each association with a fully documented and archived board package that can be viewed by residents once it is published. As boards change hands each year, newly elected board members can research the history of past meetings with all of the supporting documentation.

PROACTIVE COMMUNICATIONS

Digital Village To-Go

Most new cell-phones on the market today contain web browsing capabilities. Because of the small screen size it is difficult to browse traditional sites designed for bigger resolution screens.

Digital Village To-Go (DVTG) provides an alternate domain login page for each portal. Residents can login at www.rimobile.com or on an alternate URL setup for the community.

The DVTG interface is optimized for the smaller mobile phone screens, making it easy to navigate the site and perform basic functions.



Main Menu

The main menu provides access to alerts, directories, news and my events.

Mobile Coupons

Residents can present phone-based coupons to local businesses and service providers. DVTG coupons can also contain bar codes that can be scanned by merchants at the register.

RSVP for Events

Residents can RSVP for events on the Community Portal.

eNewsletter System

The eNewsletter system provides the ability to design interactive email newsletters that have a professional HTML design.

Email RSVP

Residents can RSVP for events using encoded links that do not require residents to login to the Community Portal.

Email Form Registrations

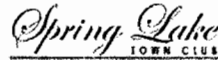
Residents can fill out online forms directly from the email newsletter.

Article Summaries

Articles contain summaries with "Read More" links to view the complete article.

Article Submissions

Residents can submit articles that can be published in future editions of the newsletter.



Upcoming Events

- Today's Date: 03-JUL-03
- July 4th Celebration 07-04-03
 - Merchants Association Meeting 07-07-03
[RSVP for this event](#)
 - Conversation with Mayor Foy 07-12-03
 - Bike Safety Fair 07-16-03
[RSVP for this event](#)
 - Barrier Bash 07-16-03

Registration

Camp Registration

Select the link below to Register for our 2003 Activity Camp. Activities this summer include Golf, Tennis and Swimming. We currently only have 15 spots remaining. The cost is \$120.00 for the summer.

[RESPOND](#)

Intranet Login

Select the link below to login to our private intranet or register as a new user. The intranet provides message boards, document downloads, groups and clubs and a personal home page for each resident....

[WEBSITE](#)

Submit an Article

Select the link below to submit an article for consideration in our next publication. By submitting your article you are giving Spring Lake permission to publish it in our local newsletter. If you have any questions call Mark at 770-555-1212.

[RESPOND](#)

Community News

Town Hall Progress Report

Design development of the new Governors Town Club Town Hall is progressing smoothly. The architectural plans are being designed, soil analysis from the site is being conducted and the interior design components are being reviewed....

[READ MORE](#)

Community Intranet User Training

Governors Town Club Mom's are volunteering to teach 1-hour intranet basic training at the Community Center. If you are interested in being a volunteer please call Mary Smith at 770-555-1212.

[READ MORE](#)

New Elementary School Nears Completion

Construction of the new Governors Town Club Elementary School on Lorraine Road is on schedule to be completed by July 2003 and ready for the August semester opening.

[READ MORE](#)

New Connector Road Discussed

Many residents are aware of the requirement for an East/West connector road between Governors Town Club Boulevard and Lorraine Road.

[READ MORE](#)

Landscaping Tips

Mary Johnson put together a helpful slideshow that provides a number of landscaping tips for keeping your lawn in top shape. Select the link below to view the Slideshow.

[SLIDESHOW](#)

Education Survey

Please take a minute to fill out our survey by selecting the link below. This also demonstrates how surveys and opinion polls can be included in the e-newsletter.

[RESPOND](#)

Comparable Home Sales

Select the link below to view a chart that was created using the e-newsletter system's chart builder.

Email Surveys

Residents can fill out Surveys directly from the email newsletter. Survey responses from the email newsletter are tallied along side responses from within the portal to provide a consolidated response report.

Powered by Re

PROACTIVE COMMUNICATIONS

eMail Activity Reports

As each email distribution is sent out, real time activity reports and statistics are available.

Activity tracking reports include the number of emails sent, the number of emails opened by recipients, the number of articles read, specific articles that were read in aggregate, and the name of each recipient who read articles.

Activity Tracking allows readership activity for specific individuals to be viewed.

Activity tracking also provides reports for responses to Surveys, Forms, and RSVP's.

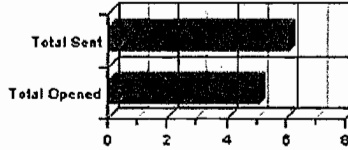
Activity Reports can be forwarded via email to other individuals. The recipient's email contains a link with real time access to the Activity Reports, rendering it unnecessary to resend Activity Reports

Statistics

Front Page Readership

Benchmarks for each area are shown to the right of the actual results e.g. (Avg 30-70%). For example, if the ratio is above 70% it is exceptional, if its below 30% its poor.

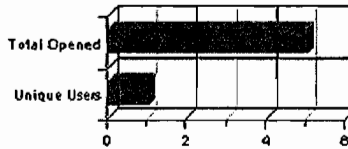
Emails Sent: 6
 Emails Opened: 5
 % of Sent: 83.3% (30-70% Avg)



Unique Users Readership

Unique users are individuals that read one or more articles.

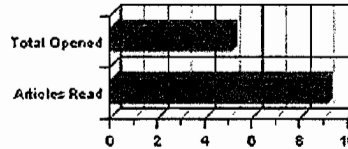
Unique Users: 1
 % of Sent: 16.7% (3-4% Avg)
 % of Opened: 20% (4-8% Avg)



Article Readership

Article readership is based on the total number of articles read relative to the number of e-mails sent.

Articles Read: 9
 Ratio to Sent: 150% (6-11% Avg)
 Ratio to Opened: 180% (11-25% Avg)



Reports Menu

- **Articles and Content (Chart)**
 This chart measures the readership of the articles and content in the e-newsletter.
- **Recipient Activity Report**
 This report measures the readership by recipient. The report is sorted by the number of articles read and contains links to the detailed readership for each recipient.
- **Survey/Form/RSVP Responses**
 Provides results from surveys, forms and events included in the e-newsletter.
- **Send Reports**
 This option provides the ability to distribute these reports to a specific e-mail. The recipient will receive real-time access to the statistics and can bookmark the reports page.
- **Preview e-Newsletter**
 This option allows you to preview the e-newsletter that was distributed.

Search

The form below generates a report with the activity for a specific e-mail. The default option will search for exact e-mail matches. The "Contains" option will pull up the activity for multiple e-mails that match the keywords provided (e.g. "residentinteractive")

Email:

Exact Contains

SPECIALIZED APPLICATIONS

Homes for Sale

The Homes for Sale module can be made public for visitors to the community's web site or made accessible only to registered "Guests" who have provided contact information in return for a password.

Video, Audio, Photos, and panoramic photographs can be associated in the database to each listing in Homes for Sale

Agents Picture Goes Here



Information Updated by Joe Agent

Phone: 770-555-1212
 Fax: 770-555-1218
 Email: joa@yahoo.com
 Website: www.valico.com

This area can contain a brief description of the agents background. To modify this section select the Settings tab along the top. To add homes that have sold or are for sale select the New button.

Description	Listed	Sold	Sale Price
100 Main St.	10-OCT-05		\$230000
150 Main St.	30-OCT-05		\$260000

Comparables and Homes for Sale

Real Estate agents can post comparable home sales for the community on the Homes for Sale application. When residents are ready to sell they are likely to view the listings that have been posted. This exposure increases the likelihood the resident will solicit the sponsoring agent's services to list their home. This creates a high value sponsorship opportunity for local agents that they will be willing to pay a premium for.

Online Property Maps

Topographical images can be uploaded into the Property Maps application. Digital pushpins can be added to an overlay grid that sits on-top of the image. Each digital pushpin is linked to a database of information about each lot or home.

Close this Window

#65 - 4 Bedroom Berkley Floor Plan

Lot #: 05
 Address: 66 Vickery Creek Road
 # of Bedrooms: 3
 # of Bathrooms: 2.5
 Basement: Full
 SQ Feet: 1500
 Exterior: 1/2 Brick
 Picture of House:

Lot/Home Information

The property maps database can be customized with up to 150 custom fields for each lot. These fields can contain information about the home or lot as well as pictures and file attachments.